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Product Information

You should appreciate that we try our best to describe each item as accurately as possible and to provide information regarding the condition of the item. We have also made every effort to display the colors of items as accurately as possible. However, as the actual colors you see will depend on your monitor, we cannot guarantee that your monitor's display of any color will be accurate. While we strive to give you the most accurate sizing information possible, non-metric weights and measures are approximate.

Return Policy

Domestic Returns:

All returns must be shipped within 48 hours of delivery. Items returned after this time may not be accepted. Soldoutmerch.com does not issue refunds. Upon receipt of the returned item, we will issue you a Store Credit Voucher in the amount of the purchase, minus shipping costs, which are non-refundable.

Please Note: Store Credit Vouchers are valid for six months from the date of issue, after that the credit will be void and will no longer be available and will be forfeited.

In order to return an item, you must:

1. E-mail us at info@soldoutmerch.com within 24 hours of delivery of the item.
2. In the e-mail:
 1. Describe in detail any problem with the garment (Note: flaws or strains already described on the Site in the item description are not permissible grounds for returning the item)
 2. Provide the original order number and shipping number (available on the shipping slip)
3. Return the merchandise via the same carrier that delivered the item to you.
4. Fax Soldoutmerch.com the return shipping slip within 48 hours of the time that the item was delivered to you at 817.231.0986 Include the carrier tracking number and or order number in the fax.
5. The returned item must be in the same condition that it was sent to you; unworn.
6. Shipping costs are non-refundable.

International Returns

We currently will not accept returns for international purchases.

On Hold?

An item may be put "On Hold" for a fixed duration, pending your response to resolve payment or shipment issues.